**VMware Virtual Machine**

**Installation Qualification**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_WE7VMESEIHP001\_\_\_\_\_\_\_\_\_\_ \_\_\_**

**System Name**

**\_MES EIH server PROD**

**System’s Primary Function**

**FINAL APPROVAL**

Completion of the following signature block signifies that the appropriate parties have reviewed and have approved this installation qualification. The undersigned agree that system is installed completely, properly, and is in an environment suitable for its intended use.

Performed By: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_\_\_\_N/A\_\_\_\_\_\_\_\_\_\_

Performed By: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ N/A \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_\_\_\_N/A \_\_\_\_\_\_\_\_\_

Technical/Peer Review: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_\_\_\_N/A\_\_\_\_\_\_\_\_\_\_

Information Systems: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_N/A\_\_\_\_\_\_\_\_\_\_

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# Purpose

This document will be used for the installation and configuration of a Virtual Machine in the Mylan Inc. VMware environment.

# Scope

This document is specific to Linux and Windows operating systems and VMware.

# ACRONYMS, ABBREVIATIONS, TERMS AND DEFINITIONS

This section defines the abbreviations, acronyms, terms and definitions that are specific to this document.

1. **Abbreviations, Acronyms, Terms, and Definitions**

| **Abbreviations, Acronyms and Terms** | **Definition** |
| --- | --- |
| IQ | Installation Qualification |
| IQS | Installation Qualification Scripts |
| IP Address | The Internet Protocol (IP) is the method or protocol by which data is sent from one computer to another on the LAN and the Internet. Each computer (known as a host) on the Internet has at least one IP address that uniquely identifies it from all other computers on the Internet. |
| SAN | Storage Area Network – Hardware and software combined to interconnect different data storage devices with associated data servers. |
| Guest Operating System | Currently supported Operating Systems for use on VMware can be found at http://www.vmware.com. |
| WI | Approved Work Instructions that define processes for miscellaneous task. |
| Installation Source | The source by which the VM was built. VMware Template, ISO, or Clone. |
| DMZ | (demilitarized zone) – the virtual area, protected by at least one or more firewalls, between Mylan’s internal network and the Internet |
| Virtual Center | Software that manages an enterprises virtual machines as a single, logical pool of resources. |
| Virtual Machine | A self-contained operating environment that behaves as if it is a separate computer. |
| Data Store | The storage location for virtual machine files. |
| Hostname | The unique name by which any device attached to a network is known. |
| Template | An existing customizable VM Image used to create the desired VM |
| VMFS | The file system VMWare uses for storing virtual machine disk and configuration files |
| Network Port Group | A set of ports on a virtual switch configured with common attributes. |

# References

## IT-WI-8508-0024: Work Instruction Deploying Virtual Machine from Template (Windows VM Work Instruction)

## IT-WI-8508-0026: Work Instruction Deploying Linux Virtual Machine from Template (Linux VM Work Instruction)

# Assumptions, Limitations, Exclusions

## Assuming all hardware and software has been acquired for installation.

# Addendums, Supplements, Revisions

## Addenda, supplements, and revisions to this document are permitted. Quality Assurance will determine the effective date at the time of the revision approval. If it becomes necessary to amend, supplement, or revise this document, these changes will be prepared in the format of this document, and will be reviewed and approved by those individuals specified in the last revision of the original plan or an appointed designee.

# Installation Qualification

## The installation will be performed according to the manufacturer’s specifications. Pre-approved installation procedures will be created and used to document the execution of the installations steps. Any exceptions to the qualification will be documented.

## The signature of the person who conducts the installation and the associated date will indicate the completion of the installation. Any person executing installation qualification must record all deviations from the expected results while conducting the installation.

## When executing IQ, attach the appropriate attachment. Attach Attachment 1 for Linux and 2 for Windows, and remove the other.

## If an exception or deviation in the installation is found, a deviation must be recorded within Attachment 3. If there are no deviations, line through, initial, and date the page.

## The same person cannot execute the installation steps and review the obtained results.

## The Reviewer of the completed installation will ensure that all steps have been executed, check that all deviations and exceptions have been recorded, and ensure the correct attachment is attached.

# Host Configuration

## Host Name:

\_\_WE7VMESEIHP001\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## VMware Cluster:

\_\_ E7HADRS001\_\_\_\_\_\_\_\_\_\_\_

## Operating System Deployment Source:

# \_\_\_GBL-W2K19STD-GEN-TMP\_\_\_\_\_\_\_\_ \_\_\_\_

## Network Information:

|  |  |  |  |
| --- | --- | --- | --- |
| **Network Connection Label** | **Host IP Address** | **Subnet Mask** | **Default Gateway** |
| VM Network | 10.4.37.106 | 255.255.255.224 | 10.4.37.97 |
| N/A | N/A | N/A | N/A |
| N/A | N/A | N/A | N/A |

## Network Port Group

\_\_\_\_\_\_\_\_\_\_ E7-DVPG-PC-MES-1126\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_

## System Monitoring

\_\_\_\_\_\_\_\_ SCOM\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# List Attachment to be followed for Operating System Configuration

## If system is Linux include Attachment 1.\_\_\_\_\_\_\_\_\_\_N/A\_\_\_\_\_\_\_\_\_\_\_\_

Initial/Date

## If system is Windows include Attachment 2. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Initial/Date

# Post Installation Tasks

## Complete a Remedy Change Request after completion of this Installation Qualification using the "Computer System IQ" change template. Fill out the required information and follow the instructions in the "Notes" field. Assign the change to your Change Manager and submit the change request. This will create a latent change request and notify the Hardware Change Manager to add a Configuration Item to the Remedy CMDB.

### CMDB Remedy Case #

\_\_\_ CHG0169182\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Complete a Remedy Incident using the Install and Configure Veritas Backup Software (Windows) template and fill in all required questions.

### NetBackup Remedy Case #

\_\_\_ CHG0169182\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Complete a Remedy Incident for Security Scan and fill in all required questions.

### Security Scan Remedy Case #

\_\_\_\_ CHG0169182\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# 

# 

# Attachment 1: Linux Configuration

## Linux Version

## \_\_\_\_\_\_\_\_N/A\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Operating System Updates not applied

## \_\_\_\_\_\_\_\_N/A\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# 

# Attachment 2: Windows Configuration

## Windows Version:

\_\_\_ Windows Server 2019 Standard \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Service Pack Installed:

\_\_\_\_\_\_N/A\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Excluded Windows Updates:

\_\_\_\_\_\_ Hot Fixes \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Active Directory Domain or Workgroup

\_\_\_\_\_\_ myl.com \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Active Directory Users and Computers Organizational Unit

\_\_\_\_\_\_ myl.com/Servers/DAL\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Local Administrator Name

\_\_\_\_\_\_\_Wintel\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Non-Standard Administrators

\_\_\_\_\_\_\_N/A\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_N/A\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_N/A\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Volumes and Capacities

|  |  |  |
| --- | --- | --- |
| **Volume Label** | **Volume Name** | **Capacity** |
| Disk 0 | C: Drive | 120 GB |
| Disk 1 | D: Drive | 100 GB |
| Disk 2 | P: Drive | 32 GB |
| Disk 3 | E: Drive | NA |
| Disk 4 | L: Drive | NA |
| Disk 6 | T: Drive | NA |

## Additional Windows Components

\_\_\_\_\_\_\_\_\_\_\_\_\_\_ N/A \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_ N/A \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_ N/A \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Antivirus Version

\_\_\_ Symantec End Point 14.3 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# 

# Attachment 3: IQ Deviations

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No.** | **Deviation Description** | **Section/Step** | **Resolution** | **Initials/Date** |
| N/A | N/A | N/A | N/A | N/A |
| N/A | N/A | N/A | N/A | N/A |
| N/A | N/A | N/A | N/A | N/A |
| N/A | N/A | N/A | N/A | N/A |
| N/A | N/A | N/A | N/A | N/A |
| N/A | N/A | N/A | N/A | N/A |
| N/A | N/A | N/A | N/A | N/A |
| N/A | N/A | N/A | N/A | N/A |
| N/A | N/A | N/A | N/A | N/A |